

IP:

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INFORMATION DISCLOSURE STATEMENT BY
APPLICANT

Atty. Docket No.
VIGN1460-1

Applicants: John C. Artz, Jr., et. al.

Application Number
10/616,107 Filed
7/9/2003

For:
System and Method of Associating Events with Requests

Group Art Unit
2126 Confirmation Number
1669

Certification Under 37 C.F.R. §1.8

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

I hereby certify that this document is being deposited with the United States Postal Service as First Class Mail to Addressee in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313 on 3-29-05.

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO/SB/08A and PTO/SB/08B forms be considered and cited in the examination of the above-identified application. A copy of the art is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), no representation is made that a search has been made or that this art is material to patentability of the present application. Applicants respectfully submit that the claims of Applicants' above-referenced patent application are patentably distinguishable from these references.

While Applicants believe no fees are due, if any fees are due, the Commissioner is hereby authorized to charge Deposit Account No. 50-3183 of Sprinkle IP Law Group.

Respectfully submitted,

Sprinkle IP Law Group
Attorneys for Applicants

John L. Adair
Reg. No. 48,828

Dated: 3/21/05, 2005

P.O. Box 684767
Austin, TX 78768
Tel. 512-637-9220
Fax. 512-371-9088



~~INFORMATION DISCLOSURE STATEMENT BY APPLICANT~~

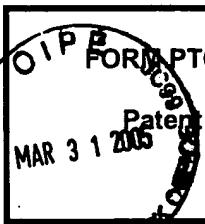
INFORMATION DISCLOSURE STATEMENT BY APPLICANT		Application Number	10/616,107
		Filing Date	7/9/2003
		First Named Inventor	John C. Artz, Jr.
		Group Art Unit	2126
		Examiner Name	Unknown
Sheet	1	OF	1
		Attorney Docket Number	
		VIGN1460-1	

U.S. PATENT DOCUMENTS

FOREIGN PATENT DOCUMENTS

Examiner Initials	Cite No.	FOREIGN PATENT DOCUMENTS			MM-DD-YYYY (Number 43)	Name of Patentee or Applicant of Cited Document	Columns, Lines Where Relevant Passages or Figures Appear
		Country Code	Number	Kind Code (if known)			

Examiner
Signature

<p style="text-align: center;">  Sheet 1 of 1 </p>		Application Number	10/616,107
		Filing Date	07/09/2003
		First Named Inventor	John C. Artz, Jr.
		Group Art Unit	2126
		Examiner Name	Unknown
		Atty Docket Number	VIGN1460-1
Examiner Initials	Cite No.	OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS	
	C2	Caben, Peter et al., Intelligent Miner for Data Applications Guide, IBM RedBook SG24-5252-00,	
	C3	Datasage.com News and Events – DataSage Releases netCustomer, the 1 st Individualization Solution for E-Commerce, retrieved 2/16/2005 from Archive.org , 3 pgs	
	C4	Datasage.com – Executive Overview – Retail, Retail Data Mining Executive Overview, retrieved 2/16/2005 from Archive.org, 7 pgs	
	C5	Gallant, Steve et al., Successful Customer Relationship Management in Financial Applications (Tutorial PM-1), Conference on Knowledge Discovery in Data, ISBN:1-58113-305-7, pages 165-241	
	C6	Vignette Corporation to Acquire DataSage, Inc., retrieved from Archive.org 2-16-2005, 3 pgs	
	C7	Chapman, Pete et al., CRISP-DM 1.0 – Step-by-step data mining guide, retrieved from www.crisp-dm.org 2/17/2005, pp 1-78	
Examiner Signature		Date Considered	